

Maintenance Packages*

Saver
starts from
50 AED
per month

Standard
starts from
119 AED
per month

Premium
starts from
233 AED
per month

Luxury
starts from
478 AED
per month

	Saver	Standard	Premium	Luxury
PPM for AC, Elctrical & Plumbing per Year	-	1	2	4
Material & Spares per Year	Excluded	Excluded	Excluded	Excluded
Emergency Calls Response Time	4 Hours	2 Hours	2 Hours	1 Hour
Normal Calls Response Time	within 24 Hours	within 8 Hours	within 6 Hours	within 4 Hours
Call-out Requests Covering First Hour	up to 6	up to 6	up to 12	Unlimited
Additional Callout Hourly Charges	AED 100	AED 100	AED 75	AED 50
Move In & Move Out Inspection	-	Included	Included	Included
Customer Service Center	24/7	24/7	24/7	24/7
FREE Pest Control Service per Year	-	1	1	2
FREE Disinfection Service per Year	-	1	1	2
FREE Handyman Adhoc Services per Hour	-	1	3	6
FREE AC Grill & Filters Cleaning	-	1	1	2
FREE AC Duct Inspection per Year	-	-	1	1
FREE Cleaning Adhoc Services per Hour	-	-	1	2
FREE Water Tank Cleaning per Year	-	-	1	1
FREE AC Duct Cleaning per Year	-	-	-	1
FREE Swimming Pool Cleaning per Year	-	-	-	1
FREE Energy Consumption Evaluation per Year	-	-	-	1
Business Relationship Manager	-	-	1	1